

Social Security Disability and Supplemental Security
Income (SSI) Disability Claims
Allowance Rates^{1/}
Initial and Reconsideration Adjudicative Level
Fiscal Year 2018
by Nation, Region and State

	INITIAL	RECONSIDERATION
NATIONAL	35.0	12.6
NATIONAL - DDS ONLY	35.0	12.2
BOSTON	39.5	16.6
CT	34.6	14.3
ME	34.4	13.1
MA	41.1	19.1
NH	51.5	^{2/}
RI	37.6	13.9
VT	44.4	20.6
NEW YORK	39.2	14.9
NJ	38.3	14.1
NY	39.1	^{2/}
PR ^{3/}	48.8	19.0
PHILADELPHIA	37.0	13.9
DE	39.7	14.1
DC	37.9	12.0
MD	32.8	13.7
PA	38.9	^{2/}
VA	42.1	15.1
WV	29.9	10.9
VA EST ^{4/}	28.9	16.2
ATLANTA	31.5	11.3
AL	31.0	^{2/}
FL	34.3	13.0
GA	33.4	12.2
KY	29.4	8.4
MS	25.3	8.1
NC	29.2	11.2
SC	32.8	10.5
TN	28.9	10.0
MS EST ^{4/}	23.9	31.4
CHICAGO	36.0	11.3
IL	36.3	10.8
IN	30.1	9.5
MI	38.1	^{2/}
MN	38.3	11.0
OH	36.2	10.7
WI	36.8	19.4

DALLAS	33.6	12.3
AR	32.9	10.1
LA	41.6	^{2/}
NM	33.3	14.0
OK	29.3	10.5
TX	33.4	12.9
AR EST ^{4/}	27.2	18.4
OK EST ^{4/}	23.7	12.5
KANSAS CITY	38.1	11.2
IA	38.1	9.4
KS	47.4	18.1
MO	36.1	^{2/}
NE	41.0	12.4
DENVER	39.4	11.7
CO	39.6	^{2/}
MT	37.2	18.3
ND	45.4	13.7
SD	36.4	10.3
UT	38.0	9.6
WY	52.0	19.9
SAN FRANCISCO	33.4	11.6
AZ	28.0	11.4
CA	34.4	^{2/}
HI	34.7	11.2
NV	33.6	13.3
SEATTLE	39.0	13.1
AK	46.2	^{2/}
ID	40.4	14.0
OR	39.5	11.4
WA	38.0	13.9
FEDERAL^{5/}	33.2	17.1
San Juan DPU	100.0	^{6/}
Atlanta DPB	22.6	10.8
Chicago DPB	59.2	23.1
Kansas City DPB	30.7	23.2
New York DPB	44.7	17.5
Philadelphia DPB	32.7	14.6
San Francisco DPB	34.8	16.1
Boston DPU	^{6/}	^{6/}
Dallas DPU	30.8	17.2
Denver DPU	^{6/}	^{6/}
Seattle DPU	^{6/}	^{6/}
Philadelphia DPU	100.0	^{6/}
OCO	23.1	15.0
INTPSC	38.0	19.6

Guam	50.9	21.8
Virgin Islands	^{6/}	^{6/}

^{1/} Allowance and denial rates equal 100%.

^{2/} In prototype states, the reconsideration level of appeal does not usually apply, (the primary exception is when a claimant has moved from a non-prototype state), so reconsideration data from prototype states is not meaningful for analysis with non-prototype state data. Prototype states include: Alabama, Alaska, California (LA north and west branches only), Colorado, Michigan, Missouri, New Hampshire, New York, Louisiana and Pennsylvania.

^{3/} Includes Social Security only as there is no SSI in Puerto Rico.

^{4/} EST DDS data comes from four extended service team sites in Arkansas, Mississippi, Oklahoma, and Virginia. Workload from State DDSs is transferred into these sites.

^{5/} Federal Site data comes from the following SSA sites: Office of Central Operations; International Payment Service Center; Guam; the Virgin Islands; and Disability Program Branches in the Atlanta, Chicago, Dallas, Kansas City, New York, Philadelphia, and San Francisco Regions.

^{6/} The federal sites that have zero allowance rates are sites where they do not have their own legacy system and complete cases by remotely logging into the legacy system of the state they are assisting. Therefore, the allowance information rolls up into the state they are assisting.

Note: Allowance rates are on determinations completed by State Disability Determination Services (DDSs) and other components which make disability determinations. For workload balancing issues, cases may be transferred to other states or to SSA components for determinations. Determinations are not always done in the applicants' state of residence.

Cases processed in the ESTs and Federal sites DO NOT include cases under QDD, CAL, and other fast track case screening. Accordingly, allowance rates in those sites are NOT comparable to regular State DDSs. Allowance rates equal to zero indicate no cases. High rates may indicate very small numbers of cases.

Produced By: SSA/ORDP/ODP/ODPMI

Date Produced: October 30, 2017

Data Source: SSA SAOR (State Agency Operations Report)

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- First Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

Prepared by OHO OBFS/DWM

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HEARING OFFICE WORKLOAD FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 First Quarter vs. FY 2018 First Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	61.00	54.15	6,376	27,876	456.16	5,774	1.75	444
	2018	60.00	52.61	4,702	22,015	366.73	6,290	1.92	408
2	2017	135.00	113.12	11,066	123,145	910.31	10,458	1.53	668
	2018	140.00	118.62	6,295	102,038	726.64	13,433	1.84	700
3	2017	170.00	136.12	12,836	123,513	723.98	13,651	1.64	635
	2018	176.00	145.53	11,372	105,026	595.31	16,618	1.82	640
4	2017	416.00	361.13	37,719	309,488	741.54	36,283	1.64	584
	2018	424.00	383.27	38,872	274,783	645.58	43,636	1.84	603
5	2017	257.00	207.65	25,955	178,604	693.40	20,695	1.63	529
	2018	263.00	226.32	24,350	164,097	620.87	25,962	1.87	588
6	2017	178.00	156.85	19,856	107,089	599.63	17,914	1.89	463
	2018	175.00	163.65	18,838	102,393	583.35	19,518	1.95	486
7	2017	80.00	64.16	8,576	53,380	667.20	6,263	1.63	541
	2018	85.00	70.75	9,026	47,955	563.33	8,623	1.96	599
8	2017	49.00	35.10	4,439	29,647	601.90	3,975	1.82	549
	2018	49.00	45.46	4,641	27,719	559.55	4,974	1.78	568
9	2017	178.00	149.36	17,885	128,959	724.49	14,099	1.57	584
	2018	175.00	155.06	16,202	123,609	704.27	16,397	1.70	616
10	2017	61.00	56.63	5,654	36,245	594.18	4,771	1.38	572
	2018	57.00	52.57	4,470	31,700	555.53	5,296	1.66	576
NHC	2017	57.00	49.55	8,406	21,828	379.23	6,082	1.85	607
	2018	75.00	56.87	9,574	26,325	345.09	6,806	1.89	699
TOTAL	2017	1,642.00	1,383.82	159,728	1,141,234	695.03	140,013	1.67	564
	2018	1,679.00	1,470.71	144,886	1,032,814	615.14	168,098	1.86	593

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	60,269	49,429	18,544	30.77%	30,885	51.25%	62.48%	4,287	7.11%	10,840	17.99%	586
DIWW	1,097	925	291	26.53%	634	57.79%	68.54%	91	8.30%	172	15.68%	570
RSI	267	188	121	45.32%	67	25.09%	35.64%	13	4.87%	79	29.59%	528
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	3	1	0	0.00%	1	33.33%	100.00%	1	33.33%	2	66.67%	639
SSDC	58,446	46,648	20,940	35.83%	25,708	43.99%	55.11%	4,912	8.40%	11,798	20.19%	600
SSIA	116	81	38	32.76%	43	37.07%	53.09%	6	5.17%	35	30.17%	451
SSIB	14	8	7	50.00%	1	7.14%	12.50%	1	7.14%	6	42.86%	563
SSID	47,885	35,247	19,850	41.45%	15,397	32.15%	43.68%	1,752	3.66%	12,638	26.39%	596
TOTAL NATION	168,098	132,528	59,792	35.57%	72,736	43.27%	54.88%	11,063	6.58%	35,570	21.16%	593

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total		Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
	Disps	Decisions				% Favorable of Total Disps*	% Favorable of Total Decisions*		% Partially Favorable of Total Disps			
DIWC	1,570	1,397	623	39.68%	774	49.30%	55.40%	168	10.70%	173	11.02%	335
DIWW	33	29	8	24.24%	21	63.64%	72.41%	5	15.15%	4	12.12%	369
RSI	7	6	1	14.29%	5	71.43%	83.33%	2	28.57%	1	14.29%	362
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	1,848	1,612	670	36.26%	942	50.97%	58.44%	260	14.07%	236	12.77%	357
SSIA	3	2	0	0.00%	2	66.67%	100.00%	1	33.33%	1	33.33%	404
SSID	1,309	1,004	516	39.42%	488	37.28%	48.61%	97	7.41%	305	23.30%	373
TOTAL												
AC REMANDS	4,771	4,051	1,818	38.11%	2,233	46.80%	55.12%	534	11.19%	720	15.09%	354

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	704	664	246	34.94%	418	59.38%	62.95%	67	9.52%	40	5.68%	334
DIWW	21	20	7	33.33%	13	61.90%	65.00%	3	14.29%	1	4.76%	330
RSI	3	3	1	33.33%	2	66.67%	66.67%	0	0.00%	0	0.00%	710
SSDC	935	888	278	29.73%	610	65.24%	68.69%	162	17.33%	47	5.03%	370
SSID	418	386	155	37.08%	231	55.26%	59.84%	58	13.88%	32	7.66%	387
TOTAL COURT REMANDS	2,081	1,961	687	33.01%	1,274	61.22%	64.97%	290	13.94%	120	5.77%	361

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Second Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 Second Quarter vs. FY 2018 Second Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	54.59	11,336	25,947	431.42	12,663	1.91	452
	2018	60.00	53.26	11,029	21,660	360.70	12,972	1.98	416
2	2017	132.00	117.18	19,061	116,562	881.03	25,036	1.79	699
	2018	134.00	118.05	16,000	96,525	718.43	28,651	1.96	704
3	2017	167.00	145.09	26,718	119,939	716.73	31,107	1.81	650
	2018	172.00	150.46	23,734	98,733	572.88	35,273	1.93	636
4	2017	410.00	369.78	75,961	301,072	731.99	82,941	1.84	601
	2018	417.00	383.06	74,203	261,224	624.01	92,526	1.94	611
5	2017	252.00	219.45	49,023	174,590	691.30	47,777	1.84	557
	2018	256.00	227.92	46,330	155,456	604.23	56,583	2.02	596
6	2017	176.00	161.82	39,780	105,503	597.24	39,424	2.03	472
	2018	175.00	165.73	38,374	99,125	563.41	42,322	2.09	492
7	2017	80.00	66.78	15,343	51,731	646.64	14,679	1.85	569
	2018	83.00	72.49	15,404	45,235	543.39	17,721	2.00	603
8	2017	46.00	36.31	8,825	29,135	631.04	8,873	2.02	566
	2018	47.00	45.11	9,376	27,253	578.40	10,175	1.80	568
9	2017	173.00	154.32	34,546	126,910	732.97	32,809	1.79	603
	2018	164.00	148.05	31,919	119,298	725.87	36,425	1.92	628
10	2017	59.00	55.98	10,423	35,013	593.44	10,772	1.55	584
	2018	57.00	53.51	8,537	29,082	510.02	11,981	1.84	587
NHC	2017	58.00	49.80	14,449	20,290	340.29	13,663	2.06	627
	2018	72.00	57.07	17,990	26,297	356.97	15,250	2.08	721
TOTAL	2017	1,613.00	1,431.10	315,101	1,116,624	692.27	319,996	1.87	583
	2018	1,637.00	1,474.71	291,136	985,775	602.18	361,387	2.00	600

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	69,330	56,523	21,591	31.14%	34,932	50.39%	61.80%	5,048	7.28%	12,807	18.47%	596
DIWW	1,282	1,053	362	28.24%	691	53.90%	65.62%	159	12.40%	229	17.86%	585
RSI	350	239	146	41.71%	93	26.57%	38.91%	15	4.29%	111	31.71%	538
SSBC	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	517
SSDC	66,616	53,142	24,476	36.74%	28,666	43.03%	53.94%	5,786	8.69%	13,474	20.23%	613
SSIA	134	90	43	32.09%	47	35.07%	52.22%	16	11.94%	44	32.84%	423
SSIB	16	12	7	43.75%	5	31.25%	41.67%	1	6.25%	4	25.00%	583
SSID	55,559	40,644	23,068	41.52%	17,576	31.63%	43.24%	2,085	3.75%	14,915	26.85%	611
TOTAL ODAR	193,289	151,704	69,694	36.06%	82,010	42.43%	54.06%	13,110	6.78%	41,585	21.51%	606

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	129,599	105,952	40,135	30.97%	65,817	50.79%	62.12%	9,335	7.20%	23,647	18.25%	591
DIWW	2,379	1,978	653	27.45%	1,325	55.70%	66.99%	250	10.51%	401	16.86%	578
RSI	617	427	267	43.27%	160	25.93%	37.47%	28	4.54%	190	30.79%	534
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	5	2	1	20.00%	1	20.00%	50.00%	1	20.00%	3	60.00%	590
SSDC	125,062	99,790	45,416	36.31%	54,374	43.48%	54.49%	10,698	8.55%	25,272	20.21%	607
SSIA	250	171	81	32.40%	90	36.00%	52.63%	22	8.80%	79	31.60%	436
SSIB	30	20	14	46.67%	6	20.00%	30.00%	2	6.67%	10	33.33%	574
SSID	103,444	75,891	42,918	41.49%	32,973	31.88%	43.45%	3,837	3.71%	27,553	26.64%	604
TOTAL ODAR	361,387	284,232	129,486	35.83%	154,746	42.82%	54.44%	24,173	6.69%	77,155	21.35%	600

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,547	1,372	573	37.04%	799	51.65%	58.24%	170	10.99%	175	11.31%	344
DIWW	32	28	10	31.25%	18	56.25%	64.29%	9	28.13%	4	12.50%	369
RSI	7	7	6	85.71%	1	14.29%	14.29%	0	0.00%	0	0.00%	405
SSDC	1,740	1,524	616	35.40%	908	52.18%	59.58%	244	14.02%	216	12.41%	371
SSIA	2	2	1	50.00%	1	50.00%	50.00%	0	0.00%	0	0.00%	270
SSIB	1	0	0	0.00%	0	0.00%	0.00%	0	0.00%	1	100.00%	514
SSID	1,372	1,070	513	37.39%	557	40.60%	52.06%	97	7.07%	302	22.01%	378
TOTAL AC REMANDS	4,701	4,003	1,719	36.57%	2,284	48.59%	57.06%	520	11.06%	698	14.85%	364

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	3,117	2,769	1,196	38.37%	1,573	50.47%	56.81%	338	10.84%	348	11.16%	339
DIWW	65	57	18	27.69%	39	60.00%	68.42%	14	21.54%	8	12.31%	369
RSI	14	13	7	50.00%	6	42.86%	46.15%	2	14.29%	1	7.14%	383
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	3,588	3,136	1,286	35.84%	1,850	51.56%	58.99%	504	14.05%	452	12.60%	364
SSIA	5	4	1	20.00%	3	60.00%	75.00%	1	20.00%	1	20.00%	350
SSIB	1	0	0	0.00%	0	0.00%	0.00%	0	0.00%	1	100.00%	514
SSID	2,681	2,074	1,029	38.38%	1,045	38.98%	50.39%	194	7.24%	607	22.64%	376
TOTAL AC REMANDS	9,472	8,054	3,537	37.34%	4,517	47.69%	56.08%	1,054	11.13%	1,418	14.97%	359

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	865	808	314	36.30%	494	57.11%	61.14%	70	8.09%	57	6.59%	350
DIWW	19	17	7	36.84%	10	52.63%	58.82%	3	15.79%	2	10.53%	392
SSDC	1,100	1,045	310	28.18%	735	66.82%	70.33%	193	17.55%	55	5.00%	367
SSID	453	413	148	32.67%	265	58.50%	64.16%	43	9.49%	40	8.83%	388
TOTAL COURT REMANDS	2,437	2,283	779	31.97%	1,504	61.72%	65.88%	309	12.68%	154	6.32%	365

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,569	1,472	560	35.69%	912	58.13%	61.96%	137	8.73%	97	6.18%	342
DIWW	40	37	14	35.00%	23	57.50%	62.16%	6	15.00%	3	7.50%	359
RSI	3	3	1	33.33%	2	66.67%	66.67%	0	0.00%	0	0.00%	710
SSDC	2,035	1,933	588	28.89%	1,345	66.09%	69.58%	355	17.44%	102	5.01%	369
SSID	871	799	303	34.79%	496	56.95%	62.08%	101	11.60%	72	8.27%	387
TOTAL COURT REMANDS	4,518	4,244	1,466	32.45%	2,778	61.49%	65.46%	599	13.26%	274	6.06%	363

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Third Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

Prepared by OHO OBFS/DWM

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 Third Quarter vs. FY 2018 Third Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	51.99	16,325	23,700	394.58	19,899	1.99	459
	2018	57.00	52.86	17,334	21,250	372.68	19,687	1.98	412
2	2017	132.00	121.71	31,534	115,211	870.30	38,860	1.78	711
	2018	134.00	121.55	24,323	89,225	663.71	44,274	1.98	705
3	2017	166.00	150.24	41,330	116,607	700.93	49,051	1.83	661
	2018	169.00	155.35	35,463	91,172	538.11	54,563	1.94	631
4	2017	414.00	378.13	111,720	290,744	700.60	129,028	1.86	613
	2018	409.00	384.45	106,470	244,445	595.52	141,572	1.96	611
5	2017	255.00	226.68	71,900	169,307	661.85	75,937	1.88	573
	2018	257.00	237.54	65,473	142,364	551.89	88,818	2.05	592
6	2017	175.00	164.39	60,663	104,736	597.17	61,074	2.04	483
	2018	176.00	167.24	56,139	92,713	524.56	66,499	2.14	488
7	2017	79.00	70.31	21,518	49,749	629.41	22,836	1.85	590
	2018	81.00	73.89	21,505	41,314	507.04	27,743	2.03	604
8	2017	48.00	41.45	13,221	28,748	596.25	13,656	1.97	582
	2018	45.00	43.21	13,899	25,733	567.98	16,218	1.90	569
9	2017	172.00	159.85	50,098	124,505	722.82	50,766	1.78	615
	2018	157.00	144.59	46,597	112,956	716.76	57,445	2.02	628
10	2017	58.00	52.65	15,058	33,781	582.43	16,639	1.60	594
	2018	57.00	53.86	12,779	26,300	461.28	19,005	1.91	581
NCAC	2017	.00	.00	8,070	7,944	.00	674	.00	361
	2018	.00	.00	871	7,221	.00	2,805	.00	254
NHC	2017	64.00	52.90	25,625	23,950	364.09	21,179	2.11	644
	2018	78.00	65.54	31,913	31,100	392.62	24,370	2.10	729
TOTAL	2017	1,623.00	1,470.30	467,062	1,088,982	670.97	499,599	1.89	596
	2018	1,620.00	1,500.08	432,766	925,793	571.48	562,999	2.03	598

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	72,232	58,688	22,069	30.55%	36,619	50.70%	62.40%	5,378	7.45%	13,544	18.75%	582
DIWW	1,340	1,130	366	27.31%	764	57.01%	67.61%	133	9.93%	210	15.67%	571
RSI	343	248	159	46.36%	89	25.95%	35.89%	15	4.37%	95	27.70%	568
SSBC	5	3	1	20.00%	2	40.00%	66.67%	0	0.00%	2	40.00%	613
SSDC	68,909	54,927	25,178	36.54%	29,749	43.17%	54.16%	6,015	8.73%	13,982	20.29%	603
SSIA	170	98	45	26.47%	53	31.18%	54.08%	9	5.29%	72	42.35%	438
SSIB	17	7	4	23.53%	3	17.65%	42.86%	1	5.88%	10	58.82%	442
SSID	58,596	43,331	24,480	41.78%	18,851	32.17%	43.50%	2,304	3.93%	15,265	26.05%	606
TOTAL ODAR	201,612	158,432	72,302	35.86%	86,130	42.72%	54.36%	13,855	6.87%	43,180	21.42%	596

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	201,831	164,640	62,204	30.82%	102,436	50.75%	62.22%	14,713	7.29%	37,191	18.43%	588
DIWW	3,719	3,108	1,019	27.40%	2,089	56.17%	67.21%	383	10.30%	611	16.43%	576
RSI	960	675	426	44.38%	249	25.94%	36.89%	43	4.48%	285	29.69%	546
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	10	5	2	20.00%	3	30.00%	60.00%	1	10.00%	5	50.00%	601
SSDC	193,971	154,717	70,594	36.39%	84,123	43.37%	54.37%	16,713	8.62%	39,254	20.24%	605
SSIA	420	269	126	30.00%	143	34.05%	53.16%	31	7.38%	151	35.95%	437
SSIB	47	27	18	38.30%	9	19.15%	33.33%	3	6.38%	20	42.55%	526
SSID	162,040	119,222	67,398	41.59%	51,824	31.98%	43.47%	6,141	3.79%	42,818	26.42%	605
TOTAL ODAR	562,999	442,664	201,788	35.84%	240,876	42.78%	54.42%	38,028	6.75%	120,335	21.37%	598

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,602	1,423	614	38.33%	809	50.50%	56.85%	160	9.99%	179	11.17%	350
DIWW	33	31	9	27.27%	22	66.67%	70.97%	6	18.18%	2	6.06%	333
RSI	15	14	10	66.67%	4	26.67%	28.57%	0	.00%	1	6.67%	390
SSDC	1,725	1,522	573	33.22%	949	55.01%	62.35%	279	16.17%	203	11.77%	367
SSIA	4	3	2	50.00%	1	25.00%	33.33%	1	25.00%	1	25.00%	409
SSIB	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	432
SSID	1,446	1,096	541	37.41%	555	38.38%	50.64%	103	7.12%	350	24.20%	378
TOTAL AC REMANDS	4,826	4,090	1,750	36.26%	2,340	48.49%	57.21%	549	11.38%	736	15.25%	364

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	4,719	4,192	1,810	38.36%	2,382	50.48%	56.82%	498	10.55%	527	11.17%	343
DIWW	98	88	27	27.55%	61	62.24%	69.32%	20	20.41%	10	10.20%	357
RSI	29	27	17	58.62%	10	34.48%	37.04%	2	6.90%	2	6.90%	387
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	5,313	4,658	1,859	34.99%	2,799	52.68%	60.09%	783	14.74%	655	12.33%	365
SSIA	9	7	3	33.33%	4	44.44%	57.14%	2	22.22%	2	22.22%	376
SSIB	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	473
SSID	4,127	3,170	1,570	38.04%	1,600	38.77%	50.47%	297	7.20%	957	23.19%	376
TOTAL AC REMANDS	14,298	12,144	5,287	36.98%	6,857	47.96%	56.46%	1,603	11.21%	2,154	15.07%	361

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	750	711	268	35.73%	443	59.07%	62.31%	75	10.00%	39	5.20%	330
DIWW	23	22	5	21.74%	17	73.91%	77.27%	1	4.35%	1	4.35%	332
RSI	1	1	0	0.00%	1	100.00%	100.00%	0	0.00%	0	0.00%	985
SSDC	1,075	996	291	27.07%	705	65.58%	70.78%	178	16.56%	79	7.35%	358
SSID	499	464	153	30.66%	311	62.32%	67.03%	60	12.02%	35	7.01%	380
TOTAL COURT REMANDS	2,348	2,194	717	30.54%	1,477	62.90%	67.32%	314	13.37%	154	6.56%	354

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	2,319	2,183	828	35.71%	1,355	58.43%	62.07%	212	9.14%	136	5.86%	338
DIWW	63	59	19	30.16%	40	63.49%	67.80%	7	11.11%	4	6.35%	349
RSI	4	4	1	25.00%	3	75.00%	75.00%	0	0.00%	0	0.00%	779
SSDC	3,110	2,929	879	28.26%	2,050	65.92%	69.99%	533	17.14%	181	5.82%	365
SSID	1,370	1,263	456	33.28%	807	58.91%	63.90%	161	11.75%	107	7.81%	384
TOTAL COURT REMANDS	6,866	6,438	2,183	31.79%	4,255	61.97%	66.09%	913	13.30%	428	6.23%	360

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Fourth Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

Prepared by OHO OBFS/DWM

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 vs. FY 2018**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	54.46	22,794	23,603	393.17	26,465	1.97	457
	2018	57.00	52.15	23,131	20,620	361.72	26,114	1.97	411
2	2017	131.00	119.67	40,336	109,176	831.48	53,697	1.81	724
	2018	135.00	125.45	32,191	81,452	600.91	59,915	1.98	709
3	2017	161.00	151.23	53,565	110,272	683.09	67,621	1.86	667
	2018	164.00	155.40	46,040	81,585	495.85	74,727	1.97	619
4	2017	409.00	383.57	147,889	279,547	681.06	176,394	1.88	621
	2018	405.00	382.80	141,252	228,134	560.91	192,665	1.99	609
5	2017	244.00	226.73	96,959	165,709	677.33	104,594	1.91	585
	2018	255.00	241.51	86,582	132,134	516.96	120,157	2.05	587
6	2017	174.00	165.84	82,112	103,073	592.37	84,186	2.08	491
	2018	175.00	167.90	75,703	88,145	502.58	90,631	2.17	483
7	2017	77.00	70.98	28,357	47,552	616.56	31,872	1.89	604
	2018	79.00	74.75	29,242	39,077	491.41	37,717	2.05	601
8	2017	49.00	45.71	17,787	28,052	568.63	18,918	1.94	587
	2018	46.00	44.50	18,161	24,491	528.04	21,722	1.92	564
9	2017	168.00	159.11	68,410	123,804	735.16	69,779	1.81	626
	2018	156.00	146.60	59,875	105,868	676.89	77,811	2.06	626
10	2017	56.00	52.12	19,614	32,526	580.20	22,450	1.64	600
	2018	56.00	53.15	17,502	24,627	439.68	25,401	1.90	573
NHC	2017	68.00	55.48	32,499	23,557	338.97	28,446	2.10	663
	2018	79.00	66.60	38,736	27,587	343.61	34,706	2.18	738
TOTAL	2017	1,597.00	1,484.90	620,164	1,056,026	661.26	685,657	1.92	605
	2018	1,607.00	1,510.81	567,911	858,383	534.15	765,554	2.06	595

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	71,728	58,355	22,909	31.94%	35,446	49.42%	60.74%	5,316	7.41%	13,373	18.64%	571
DIWW	1,318	1,105	383	29.06%	722	54.78%	65.34%	148	11.23%	213	16.16%	568
RSI	415	306	175	42.17%	131	31.57%	42.81%	31	7.47%	109	26.27%	557
SSAC	3	0	0	0.00%	0	0.00%	0.00%	0	0.00%	3	100.00%	159
SSBC	4	4	3	75.00%	1	25.00%	25.00%	0	0.00%	0	0.00%	644
SSDC	67,716	54,001	25,615	37.83%	28,386	41.92%	52.57%	5,981	8.83%	13,715	20.25%	590
SSIA	183	112	62	33.88%	50	27.32%	44.64%	9	4.92%	71	38.80%	474
SSIB	18	14	7	38.89%	7	38.89%	50.00%	0	.00%	4	22.22%	596
SSID	61,170	45,521	26,709	43.66%	18,812	30.75%	41.33%	2,364	3.86%	15,649	25.58%	601
TOTAL OHO	202,555	159,418	75,863	37.45%	83,555	41.25%	52.41%	13,849	6.84%	43,137	21.30%	586

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	273,559	222,995	85,113	31.11%	137,882	50.40%	61.83%	20,029	7.32%	50,564	18.48%	584
DIWW	5,037	4,213	1,402	27.83%	2,811	55.81%	66.72%	531	10.54%	824	16.36%	574
RSI	1,375	981	601	43.71%	380	27.64%	38.74%	74	5.38%	394	28.65%	549
SSAC	4	1	1	25.00%	0	0.00%	0.00%	0	0.00%	3	75.00%	304
SSBC	14	9	5	35.71%	4	28.57%	44.44%	1	7.14%	5	35.71%	614
SSDC	261,687	208,718	96,209	36.76%	112,509	42.99%	53.90%	22,694	8.67%	52,969	20.24%	601
SSIA	603	381	188	31.18%	193	32.01%	50.66%	40	6.63%	222	36.82%	448
SSIB	65	41	25	38.46%	16	24.62%	39.02%	3	4.62%	24	36.92%	545
SSID	223,210	164,743	94,107	42.16%	70,636	31.65%	42.88%	8,505	3.81%	58,467	26.19%	604
TOTAL OHO	765,554	602,082	277,651	36.27%	324,431	42.38%	53.88%	51,877	6.78%	163,472	21.35%	595

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,589	1,382	584	36.75%	798	50.22%	57.74%	138	8.68%	207	13.03%	341
DIWW	41	35	18	43.90%	17	41.46%	48.57%	4	9.76%	6	14.63%	404
RSI	21	18	8	38.10%	10	47.62%	55.56%	3	14.29%	3	14.29%	381
SSDC	1,751	1,562	629	35.92%	933	53.28%	59.73%	286	16.33%	189	10.79%	374
SSIA	7	5	5	71.43%	0	0.00%	0.00%	0	0.00%	2	28.57%	426
SSID	1,459	1,087	524	35.92%	563	38.59%	51.79%	99	6.79%	372	25.50%	370
TOTAL AC REMANDS	4,868	4,089	1,768	36.32%	2,321	47.68%	56.76%	530	10.89%	779	16.00%	362

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	6,308	5,574	2,394	37.95%	3,180	50.41%	57.05%	636	10.08%	734	11.64%	342
DIWW	139	123	45	32.37%	78	56.12%	63.41%	24	17.27%	16	11.51%	371
RSI	50	45	25	50.00%	20	40.00%	44.44%	5	10.00%	5	10.00%	384
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	7,064	6,220	2,488	35.22%	3,732	52.83%	60.00%	1,069	15.13%	844	11.95%	367
SSIA	16	12	8	50.00%	4	25.00%	33.33%	2	12.50%	4	25.00%	398
SSIB	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	473
SSID	5,586	4,257	2,094	37.49%	2,163	38.72%	50.81%	396	7.09%	1,329	23.79%	375
TOTAL AC REMANDS	19,166	16,233	7,055	36.81%	9,178	47.89%	56.54%	2,133	11.13%	2,933	15.30%	361

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	808	763	273	33.79%	490	60.64%	64.22%	91	11.26%	45	5.57%	332
DIWW	18	15	4	22.22%	11	61.11%	73.33%	5	27.78%	3	16.67%	272
RSI	1	1	0	0.00%	1	100.00%	100.00%	0	0.00%	0	0.00%	615
SSDC	1,077	1,006	329	30.55%	677	62.86%	67.30%	179	16.62%	71	6.59%	378
SSID	494	450	161	32.59%	289	58.50%	64.22%	64	12.96%	44	8.91%	402
TOTAL COURT REMANDS	2,398	2,235	767	31.99%	1,468	61.22%	65.68%	339	14.14%	163	6.80%	367

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	3,127	2,946	1,101	35.21%	1,845	59.00%	62.63%	303	9.69%	181	5.79%	337
DIWW	81	74	23	28.40%	51	62.96%	68.92%	12	14.81%	7	8.64%	332
RSI	5	5	1	20.00%	4	80.00%	80.00%	0	0.00%	0	0.00%	746
SSDC	4,187	3,935	1,208	28.85%	2,727	65.13%	69.30%	712	17.01%	252	6.02%	368
SSID	1,864	1,713	617	33.10%	1,096	58.80%	63.98%	225	12.07%	151	8.10%	389
TOTAL COURT REMANDS	9,264	8,673	2,950	31.84%	5,723	61.78%	65.99%	1,252	13.51%	591	6.38%	362

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

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FISCAL YEAR 2018 -- First Quarter

SOCIAL SECURITY ADMINISTRATION

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 First Quarter vs. FY 2018 First Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	61.00	54.15	6,376	27,876	456.16	5,774	1.75	444
	2018	60.00	52.61	4,702	22,015	366.73	6,290	1.92	408
2	2017	135.00	113.12	11,066	123,145	910.31	10,458	1.53	668
	2018	140.00	118.62	6,295	102,038	726.64	13,433	1.84	700
3	2017	170.00	136.12	12,836	123,513	723.98	13,651	1.64	635
	2018	176.00	145.53	11,372	105,026	595.31	16,618	1.82	640
4	2017	416.00	361.13	37,719	309,488	741.54	36,283	1.64	584
	2018	424.00	383.27	38,872	274,783	645.58	43,636	1.84	603
5	2017	257.00	207.65	25,955	178,604	693.40	20,695	1.63	529
	2018	263.00	226.32	24,350	164,097	620.87	25,962	1.87	588
6	2017	178.00	156.85	19,856	107,089	599.63	17,914	1.89	463
	2018	175.00	163.65	18,838	102,393	583.35	19,518	1.95	486
7	2017	80.00	64.16	8,576	53,380	667.20	6,263	1.63	541
	2018	85.00	70.75	9,026	47,955	563.33	8,623	1.96	599
8	2017	49.00	35.10	4,439	29,647	601.90	3,975	1.82	549
	2018	49.00	45.46	4,641	27,719	559.55	4,974	1.78	568
9	2017	178.00	149.36	17,885	128,959	724.49	14,099	1.57	584
	2018	175.00	155.06	16,202	123,609	704.27	16,397	1.70	616
10	2017	61.00	56.63	5,654	36,245	594.18	4,771	1.38	572
	2018	57.00	52.57	4,470	31,700	555.53	5,296	1.66	576
NHC	2017	57.00	49.55	8,406	21,828	379.23	6,082	1.85	607
	2018	75.00	56.87	9,574	26,325	345.09	6,806	1.89	699
TOTAL	2017	1,642.00	1,383.82	159,728	1,141,234	695.03	140,013	1.67	564
	2018	1,679.00	1,470.71	144,886	1,032,814	615.14	168,098	1.86	593

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	60,269	49,429	18,544	30.77%	30,885	51.25%	62.48%	4,287	7.11%	10,840	17.99%	586
DIWW	1,097	925	291	26.53%	634	57.79%	68.54%	91	8.30%	172	15.68%	570
RSI	267	188	121	45.32%	67	25.09%	35.64%	13	4.87%	79	29.59%	528
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	3	1	0	0.00%	1	33.33%	100.00%	1	33.33%	2	66.67%	639
SSDC	58,446	46,648	20,940	35.83%	25,708	43.99%	55.11%	4,912	8.40%	11,798	20.19%	600
SSIA	116	81	38	32.76%	43	37.07%	53.09%	6	5.17%	35	30.17%	451
SSIB	14	8	7	50.00%	1	7.14%	12.50%	1	7.14%	6	42.86%	563
SSID	47,885	35,247	19,850	41.45%	15,397	32.15%	43.68%	1,752	3.66%	12,638	26.39%	596
TOTAL NATION	168,098	132,528	59,792	35.57%	72,736	43.27%	54.88%	11,063	6.58%	35,570	21.16%	593

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total		Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
	Disps	Decisions				% Favorable of Total Disps*	% Favorable of Total Decisions*		% Partially Favorable of Total Disps			
DIWC	1,570	1,397	623	39.68%	774	49.30%	55.40%	168	10.70%	173	11.02%	335
DIWW	33	29	8	24.24%	21	63.64%	72.41%	5	15.15%	4	12.12%	369
RSI	7	6	1	14.29%	5	71.43%	83.33%	2	28.57%	1	14.29%	362
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	1,848	1,612	670	36.26%	942	50.97%	58.44%	260	14.07%	236	12.77%	357
SSIA	3	2	0	0.00%	2	66.67%	100.00%	1	33.33%	1	33.33%	404
SSID	1,309	1,004	516	39.42%	488	37.28%	48.61%	97	7.41%	305	23.30%	373
TOTAL												
AC REMANDS	4,771	4,051	1,818	38.11%	2,233	46.80%	55.12%	534	11.19%	720	15.09%	354

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- First Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	704	664	246	34.94%	418	59.38%	62.95%	67	9.52%	40	5.68%	334
DIWW	21	20	7	33.33%	13	61.90%	65.00%	3	14.29%	1	4.76%	330
RSI	3	3	1	33.33%	2	66.67%	66.67%	0	0.00%	0	0.00%	710
SSDC	935	888	278	29.73%	610	65.24%	68.69%	162	17.33%	47	5.03%	370
SSID	418	386	155	37.08%	231	55.26%	59.84%	58	13.88%	32	7.66%	387
TOTAL COURT REMANDS	2,081	1,961	687	33.01%	1,274	61.22%	64.97%	290	13.94%	120	5.77%	361

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

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FISCAL YEAR 2018 -- Second Quarter

SOCIAL SECURITY ADMINISTRATION

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 Second Quarter vs. FY 2018 Second Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	54.59	11,336	25,947	431.42	12,663	1.91	452
	2018	60.00	53.26	11,029	21,660	360.70	12,972	1.98	416
2	2017	132.00	117.18	19,061	116,562	881.03	25,036	1.79	699
	2018	134.00	118.05	16,000	96,525	718.43	28,651	1.96	704
3	2017	167.00	145.09	26,718	119,939	716.73	31,107	1.81	650
	2018	172.00	150.46	23,734	98,733	572.88	35,273	1.93	636
4	2017	410.00	369.78	75,961	301,072	731.99	82,941	1.84	601
	2018	417.00	383.06	74,203	261,224	624.01	92,526	1.94	611
5	2017	252.00	219.45	49,023	174,590	691.30	47,777	1.84	557
	2018	256.00	227.92	46,330	155,456	604.23	56,583	2.02	596
6	2017	176.00	161.82	39,780	105,503	597.24	39,424	2.03	472
	2018	175.00	165.73	38,374	99,125	563.41	42,322	2.09	492
7	2017	80.00	66.78	15,343	51,731	646.64	14,679	1.85	569
	2018	83.00	72.49	15,404	45,235	543.39	17,721	2.00	603
8	2017	46.00	36.31	8,825	29,135	631.04	8,873	2.02	566
	2018	47.00	45.11	9,376	27,253	578.40	10,175	1.80	568
9	2017	173.00	154.32	34,546	126,910	732.97	32,809	1.79	603
	2018	164.00	148.05	31,919	119,298	725.87	36,425	1.92	628
10	2017	59.00	55.98	10,423	35,013	593.44	10,772	1.55	584
	2018	57.00	53.51	8,537	29,082	510.02	11,981	1.84	587
NHC	2017	58.00	49.80	14,449	20,290	340.29	13,663	2.06	627
	2018	72.00	57.07	17,990	26,297	356.97	15,250	2.08	721
TOTAL	2017	1,613.00	1,431.10	315,101	1,116,624	692.27	319,996	1.87	583
	2018	1,637.00	1,474.71	291,136	985,775	602.18	361,387	2.00	600

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	69,330	56,523	21,591	31.14%	34,932	50.39%	61.80%	5,048	7.28%	12,807	18.47%	596
DIWW	1,282	1,053	362	28.24%	691	53.90%	65.62%	159	12.40%	229	17.86%	585
RSI	350	239	146	41.71%	93	26.57%	38.91%	15	4.29%	111	31.71%	538
SSBC	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	517
SSDC	66,616	53,142	24,476	36.74%	28,666	43.03%	53.94%	5,786	8.69%	13,474	20.23%	613
SSIA	134	90	43	32.09%	47	35.07%	52.22%	16	11.94%	44	32.84%	423
SSIB	16	12	7	43.75%	5	31.25%	41.67%	1	6.25%	4	25.00%	583
SSID	55,559	40,644	23,068	41.52%	17,576	31.63%	43.24%	2,085	3.75%	14,915	26.85%	611
TOTAL ODAR	193,289	151,704	69,694	36.06%	82,010	42.43%	54.06%	13,110	6.78%	41,585	21.51%	606

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	129,599	105,952	40,135	30.97%	65,817	50.79%	62.12%	9,335	7.20%	23,647	18.25%	591
DIWW	2,379	1,978	653	27.45%	1,325	55.70%	66.99%	250	10.51%	401	16.86%	578
RSI	617	427	267	43.27%	160	25.93%	37.47%	28	4.54%	190	30.79%	534
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	5	2	1	20.00%	1	20.00%	50.00%	1	20.00%	3	60.00%	590
SSDC	125,062	99,790	45,416	36.31%	54,374	43.48%	54.49%	10,698	8.55%	25,272	20.21%	607
SSIA	250	171	81	32.40%	90	36.00%	52.63%	22	8.80%	79	31.60%	436
SSIB	30	20	14	46.67%	6	20.00%	30.00%	2	6.67%	10	33.33%	574
SSID	103,444	75,891	42,918	41.49%	32,973	31.88%	43.45%	3,837	3.71%	27,553	26.64%	604
TOTAL ODAR	361,387	284,232	129,486	35.83%	154,746	42.82%	54.44%	24,173	6.69%	77,155	21.35%	600

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,547	1,372	573	37.04%	799	51.65%	58.24%	170	10.99%	175	11.31%	344
DIWW	32	28	10	31.25%	18	56.25%	64.29%	9	28.13%	4	12.50%	369
RSI	7	7	6	85.71%	1	14.29%	14.29%	0	0.00%	0	0.00%	405
SSDC	1,740	1,524	616	35.40%	908	52.18%	59.58%	244	14.02%	216	12.41%	371
SSIA	2	2	1	50.00%	1	50.00%	50.00%	0	0.00%	0	0.00%	270
SSIB	1	0	0	0.00%	0	0.00%	0.00%	0	0.00%	1	100.00%	514
SSID	1,372	1,070	513	37.39%	557	40.60%	52.06%	97	7.07%	302	22.01%	378
TOTAL AC REMANDS	4,701	4,003	1,719	36.57%	2,284	48.59%	57.06%	520	11.06%	698	14.85%	364

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	3,117	2,769	1,196	38.37%	1,573	50.47%	56.81%	338	10.84%	348	11.16%	339
DIWW	65	57	18	27.69%	39	60.00%	68.42%	14	21.54%	8	12.31%	369
RSI	14	13	7	50.00%	6	42.86%	46.15%	2	14.29%	1	7.14%	383
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	3,588	3,136	1,286	35.84%	1,850	51.56%	58.99%	504	14.05%	452	12.60%	364
SSIA	5	4	1	20.00%	3	60.00%	75.00%	1	20.00%	1	20.00%	350
SSIB	1	0	0	0.00%	0	0.00%	0.00%	0	0.00%	1	100.00%	514
SSID	2,681	2,074	1,029	38.38%	1,045	38.98%	50.39%	194	7.24%	607	22.64%	376
TOTAL AC REMANDS	9,472	8,054	3,537	37.34%	4,517	47.69%	56.08%	1,054	11.13%	1,418	14.97%	359

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Second Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	865	808	314	36.30%	494	57.11%	61.14%	70	8.09%	57	6.59%	350
DIWW	19	17	7	36.84%	10	52.63%	58.82%	3	15.79%	2	10.53%	392
SSDC	1,100	1,045	310	28.18%	735	66.82%	70.33%	193	17.55%	55	5.00%	367
SSID	453	413	148	32.67%	265	58.50%	64.16%	43	9.49%	40	8.83%	388
TOTAL COURT REMANDS	2,437	2,283	779	31.97%	1,504	61.72%	65.88%	309	12.68%	154	6.32%	365

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,569	1,472	560	35.69%	912	58.13%	61.96%	137	8.73%	97	6.18%	342
DIWW	40	37	14	35.00%	23	57.50%	62.16%	6	15.00%	3	7.50%	359
RSI	3	3	1	33.33%	2	66.67%	66.67%	0	0.00%	0	0.00%	710
SSDC	2,035	1,933	588	28.89%	1,345	66.09%	69.58%	355	17.44%	102	5.01%	369
SSID	871	799	303	34.79%	496	56.95%	62.08%	101	11.60%	72	8.27%	387
TOTAL COURT REMANDS	4,518	4,244	1,466	32.45%	2,778	61.49%	65.46%	599	13.26%	274	6.06%	363

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Third Quarter

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 Third Quarter vs. FY 2018 Third Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	51.99	16,325	23,700	394.58	19,899	1.99	459
	2018	57.00	52.86	17,334	21,250	372.68	19,687	1.98	412
2	2017	132.00	121.71	31,534	115,211	870.30	38,860	1.78	711
	2018	134.00	121.55	24,323	89,225	663.71	44,274	1.98	705
3	2017	166.00	150.24	41,330	116,607	700.93	49,051	1.83	661
	2018	169.00	155.35	35,463	91,172	538.11	54,563	1.94	631
4	2017	414.00	378.13	111,720	290,744	700.60	129,028	1.86	613
	2018	409.00	384.45	106,470	244,445	595.52	141,572	1.96	611
5	2017	255.00	226.68	71,900	169,307	661.85	75,937	1.88	573
	2018	257.00	237.54	65,473	142,364	551.89	88,818	2.05	592
6	2017	175.00	164.39	60,663	104,736	597.17	61,074	2.04	483
	2018	176.00	167.24	56,139	92,713	524.56	66,499	2.14	488
7	2017	79.00	70.31	21,518	49,749	629.41	22,836	1.85	590
	2018	81.00	73.89	21,505	41,314	507.04	27,743	2.03	604
8	2017	48.00	41.45	13,221	28,748	596.25	13,656	1.97	582
	2018	45.00	43.21	13,899	25,733	567.98	16,218	1.90	569
9	2017	172.00	159.85	50,098	124,505	722.82	50,766	1.78	615
	2018	157.00	144.59	46,597	112,956	716.76	57,445	2.02	628
10	2017	58.00	52.65	15,058	33,781	582.43	16,639	1.60	594
	2018	57.00	53.86	12,779	26,300	461.28	19,005	1.91	581
NCAC	2017	.00	.00	8,070	7,944	.00	674	.00	361
	2018	.00	.00	871	7,221	.00	2,805	.00	254
NHC	2017	64.00	52.90	25,625	23,950	364.09	21,179	2.11	644
	2018	78.00	65.54	31,913	31,100	392.62	24,370	2.10	729
TOTAL	2017	1,623.00	1,470.30	467,062	1,088,982	670.97	499,599	1.89	596
	2018	1,620.00	1,500.08	432,766	925,793	571.48	562,999	2.03	598

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	72,232	58,688	22,069	30.55%	36,619	50.70%	62.40%	5,378	7.45%	13,544	18.75%	582
DIWW	1,340	1,130	366	27.31%	764	57.01%	67.61%	133	9.93%	210	15.67%	571
RSI	343	248	159	46.36%	89	25.95%	35.89%	15	4.37%	95	27.70%	568
SSBC	5	3	1	20.00%	2	40.00%	66.67%	0	0.00%	2	40.00%	613
SSDC	68,909	54,927	25,178	36.54%	29,749	43.17%	54.16%	6,015	8.73%	13,982	20.29%	603
SSIA	170	98	45	26.47%	53	31.18%	54.08%	9	5.29%	72	42.35%	438
SSIB	17	7	4	23.53%	3	17.65%	42.86%	1	5.88%	10	58.82%	442
SSID	58,596	43,331	24,480	41.78%	18,851	32.17%	43.50%	2,304	3.93%	15,265	26.05%	606
TOTAL ODAR	201,612	158,432	72,302	35.86%	86,130	42.72%	54.36%	13,855	6.87%	43,180	21.42%	596

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	201,831	164,640	62,204	30.82%	102,436	50.75%	62.22%	14,713	7.29%	37,191	18.43%	588
DIWW	3,719	3,108	1,019	27.40%	2,089	56.17%	67.21%	383	10.30%	611	16.43%	576
RSI	960	675	426	44.38%	249	25.94%	36.89%	43	4.48%	285	29.69%	546
SSAC	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	740
SSBC	10	5	2	20.00%	3	30.00%	60.00%	1	10.00%	5	50.00%	601
SSDC	193,971	154,717	70,594	36.39%	84,123	43.37%	54.37%	16,713	8.62%	39,254	20.24%	605
SSIA	420	269	126	30.00%	143	34.05%	53.16%	31	7.38%	151	35.95%	437
SSIB	47	27	18	38.30%	9	19.15%	33.33%	3	6.38%	20	42.55%	526
SSID	162,040	119,222	67,398	41.59%	51,824	31.98%	43.47%	6,141	3.79%	42,818	26.42%	605
TOTAL ODAR	562,999	442,664	201,788	35.84%	240,876	42.78%	54.42%	38,028	6.75%	120,335	21.37%	598

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,602	1,423	614	38.33%	809	50.50%	56.85%	160	9.99%	179	11.17%	350
DIWW	33	31	9	27.27%	22	66.67%	70.97%	6	18.18%	2	6.06%	333
RSI	15	14	10	66.67%	4	26.67%	28.57%	0	.00%	1	6.67%	390
SSDC	1,725	1,522	573	33.22%	949	55.01%	62.35%	279	16.17%	203	11.77%	367
SSIA	4	3	2	50.00%	1	25.00%	33.33%	1	25.00%	1	25.00%	409
SSIB	1	1	1	100.00%	0	0.00%	0.00%	0	0.00%	0	0.00%	432
SSID	1,446	1,096	541	37.41%	555	38.38%	50.64%	103	7.12%	350	24.20%	378
TOTAL AC REMANDS	4,826	4,090	1,750	36.26%	2,340	48.49%	57.21%	549	11.38%	736	15.25%	364

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	4,719	4,192	1,810	38.36%	2,382	50.48%	56.82%	498	10.55%	527	11.17%	343
DIWW	98	88	27	27.55%	61	62.24%	69.32%	20	20.41%	10	10.20%	357
RSI	29	27	17	58.62%	10	34.48%	37.04%	2	6.90%	2	6.90%	387
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	5,313	4,658	1,859	34.99%	2,799	52.68%	60.09%	783	14.74%	655	12.33%	365
SSIA	9	7	3	33.33%	4	44.44%	57.14%	2	22.22%	2	22.22%	376
SSIB	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	473
SSID	4,127	3,170	1,570	38.04%	1,600	38.77%	50.47%	297	7.20%	957	23.19%	376
TOTAL AC REMANDS	14,298	12,144	5,287	36.98%	6,857	47.96%	56.46%	1,603	11.21%	2,154	15.07%	361

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Third Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	750	711	268	35.73%	443	59.07%	62.31%	75	10.00%	39	5.20%	330
DIWW	23	22	5	21.74%	17	73.91%	77.27%	1	4.35%	1	4.35%	332
RSI	1	1	0	0.00%	1	100.00%	100.00%	0	0.00%	0	0.00%	985
SSDC	1,075	996	291	27.07%	705	65.58%	70.78%	178	16.56%	79	7.35%	358
SSID	499	464	153	30.66%	311	62.32%	67.03%	60	12.02%	35	7.01%	380
TOTAL COURT REMANDS	2,348	2,194	717	30.54%	1,477	62.90%	67.32%	314	13.37%	154	6.56%	354

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	2,319	2,183	828	35.71%	1,355	58.43%	62.07%	212	9.14%	136	5.86%	338
DIWW	63	59	19	30.16%	40	63.49%	67.80%	7	11.11%	4	6.35%	349
RSI	4	4	1	25.00%	3	75.00%	75.00%	0	0.00%	0	0.00%	779
SSDC	3,110	2,929	879	28.26%	2,050	65.92%	69.99%	533	17.14%	181	5.82%	365
SSID	1,370	1,263	456	33.28%	807	58.91%	63.90%	161	11.75%	107	7.81%	384
TOTAL COURT REMANDS	6,866	6,438	2,183	31.79%	4,255	61.97%	66.09%	913	13.30%	428	6.23%	360

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Fourth Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

Prepared by OHO OBFS/DWM

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 vs. FY 2018**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	54.46	22,794	23,603	393.17	26,465	1.97	457
	2018	57.00	52.15	23,131	20,620	361.72	26,114	1.97	411
2	2017	131.00	119.67	40,336	109,176	831.48	53,697	1.81	724
	2018	135.00	125.45	32,191	81,452	600.91	59,915	1.98	709
3	2017	161.00	151.23	53,565	110,272	683.09	67,621	1.86	667
	2018	164.00	155.40	46,040	81,585	495.85	74,727	1.97	619
4	2017	409.00	383.57	147,889	279,547	681.06	176,394	1.88	621
	2018	405.00	382.80	141,252	228,134	560.91	192,665	1.99	609
5	2017	244.00	226.73	96,959	165,709	677.33	104,594	1.91	585
	2018	255.00	241.51	86,582	132,134	516.96	120,157	2.05	587
6	2017	174.00	165.84	82,112	103,073	592.37	84,186	2.08	491
	2018	175.00	167.90	75,703	88,145	502.58	90,631	2.17	483
7	2017	77.00	70.98	28,357	47,552	616.56	31,872	1.89	604
	2018	79.00	74.75	29,242	39,077	491.41	37,717	2.05	601
8	2017	49.00	45.71	17,787	28,052	568.63	18,918	1.94	587
	2018	46.00	44.50	18,161	24,491	528.04	21,722	1.92	564
9	2017	168.00	159.11	68,410	123,804	735.16	69,779	1.81	626
	2018	156.00	146.60	59,875	105,868	676.89	77,811	2.06	626
10	2017	56.00	52.12	19,614	32,526	580.20	22,450	1.64	600
	2018	56.00	53.15	17,502	24,627	439.68	25,401	1.90	573
NHC	2017	68.00	55.48	32,499	23,557	338.97	28,446	2.10	663
	2018	79.00	66.60	38,736	27,587	343.61	34,706	2.18	738
TOTAL	2017	1,597.00	1,484.90	620,164	1,056,026	661.26	685,657	1.92	605
	2018	1,607.00	1,510.81	567,911	858,383	534.15	765,554	2.06	595

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	71,728	58,355	22,909	31.94%	35,446	49.42%	60.74%	5,316	7.41%	13,373	18.64%	571
DIWW	1,318	1,105	383	29.06%	722	54.78%	65.34%	148	11.23%	213	16.16%	568
RSI	415	306	175	42.17%	131	31.57%	42.81%	31	7.47%	109	26.27%	557
SSAC	3	0	0	0.00%	0	0.00%	0.00%	0	0.00%	3	100.00%	159
SSBC	4	4	3	75.00%	1	25.00%	25.00%	0	0.00%	0	0.00%	644
SSDC	67,716	54,001	25,615	37.83%	28,386	41.92%	52.57%	5,981	8.83%	13,715	20.25%	590
SSIA	183	112	62	33.88%	50	27.32%	44.64%	9	4.92%	71	38.80%	474
SSIB	18	14	7	38.89%	7	38.89%	50.00%	0	.00%	4	22.22%	596
SSID	61,170	45,521	26,709	43.66%	18,812	30.75%	41.33%	2,364	3.86%	15,649	25.58%	601
TOTAL OHO	202,555	159,418	75,863	37.45%	83,555	41.25%	52.41%	13,849	6.84%	43,137	21.30%	586

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	273,559	222,995	85,113	31.11%	137,882	50.40%	61.83%	20,029	7.32%	50,564	18.48%	584
DIWW	5,037	4,213	1,402	27.83%	2,811	55.81%	66.72%	531	10.54%	824	16.36%	574
RSI	1,375	981	601	43.71%	380	27.64%	38.74%	74	5.38%	394	28.65%	549
SSAC	4	1	1	25.00%	0	0.00%	0.00%	0	0.00%	3	75.00%	304
SSBC	14	9	5	35.71%	4	28.57%	44.44%	1	7.14%	5	35.71%	614
SSDC	261,687	208,718	96,209	36.76%	112,509	42.99%	53.90%	22,694	8.67%	52,969	20.24%	601
SSIA	603	381	188	31.18%	193	32.01%	50.66%	40	6.63%	222	36.82%	448
SSIB	65	41	25	38.46%	16	24.62%	39.02%	3	4.62%	24	36.92%	545
SSID	223,210	164,743	94,107	42.16%	70,636	31.65%	42.88%	8,505	3.81%	58,467	26.19%	604
TOTAL OHO	765,554	602,082	277,651	36.27%	324,431	42.38%	53.88%	51,877	6.78%	163,472	21.35%	595

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,589	1,382	584	36.75%	798	50.22%	57.74%	138	8.68%	207	13.03%	341
DIWW	41	35	18	43.90%	17	41.46%	48.57%	4	9.76%	6	14.63%	404
RSI	21	18	8	38.10%	10	47.62%	55.56%	3	14.29%	3	14.29%	381
SSDC	1,751	1,562	629	35.92%	933	53.28%	59.73%	286	16.33%	189	10.79%	374
SSIA	7	5	5	71.43%	0	0.00%	0.00%	0	0.00%	2	28.57%	426
SSID	1,459	1,087	524	35.92%	563	38.59%	51.79%	99	6.79%	372	25.50%	370
TOTAL AC REMANDS	4,868	4,089	1,768	36.32%	2,321	47.68%	56.76%	530	10.89%	779	16.00%	362

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	6,308	5,574	2,394	37.95%	3,180	50.41%	57.05%	636	10.08%	734	11.64%	342
DIWW	139	123	45	32.37%	78	56.12%	63.41%	24	17.27%	16	11.51%	371
RSI	50	45	25	50.00%	20	40.00%	44.44%	5	10.00%	5	10.00%	384
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	7,064	6,220	2,488	35.22%	3,732	52.83%	60.00%	1,069	15.13%	844	11.95%	367
SSIA	16	12	8	50.00%	4	25.00%	33.33%	2	12.50%	4	25.00%	398
SSIB	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	473
SSID	5,586	4,257	2,094	37.49%	2,163	38.72%	50.81%	396	7.09%	1,329	23.79%	375
TOTAL AC REMANDS	19,166	16,233	7,055	36.81%	9,178	47.89%	56.54%	2,133	11.13%	2,933	15.30%	361

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	808	763	273	33.79%	490	60.64%	64.22%	91	11.26%	45	5.57%	332
DIWW	18	15	4	22.22%	11	61.11%	73.33%	5	27.78%	3	16.67%	272
RSI	1	1	0	0.00%	1	100.00%	100.00%	0	0.00%	0	0.00%	615
SSDC	1,077	1,006	329	30.55%	677	62.86%	67.30%	179	16.62%	71	6.59%	378
SSID	494	450	161	32.59%	289	58.50%	64.22%	64	12.96%	44	8.91%	402
TOTAL COURT REMANDS	2,398	2,235	767	31.99%	1,468	61.22%	65.68%	339	14.14%	163	6.80%	367

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	3,127	2,946	1,101	35.21%	1,845	59.00%	62.63%	303	9.69%	181	5.79%	337
DIWW	81	74	23	28.40%	51	62.96%	68.92%	12	14.81%	7	8.64%	332
RSI	5	5	1	20.00%	4	80.00%	80.00%	0	0.00%	0	0.00%	746
SSDC	4,187	3,935	1,208	28.85%	2,727	65.13%	69.30%	712	17.01%	252	6.02%	368
SSID	1,864	1,713	617	33.10%	1,096	58.80%	63.98%	225	12.07%	151	8.10%	389
TOTAL COURT REMANDS	9,264	8,673	2,950	31.84%	5,723	61.78%	65.99%	1,252	13.51%	591	6.38%	362

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

PARTICIPATION REPORT

NATIONAL

Year-to-Date Ending: 09/28/2018 Run Date: 12/12/2018

Workdays: 250

REPRESENTATIVES IN TOTAL DISPOSITIONS

		Atty Total	% Atty of Total	Non-Atty Total	% Non-Atty of Total	Unrep Total	% Unrep of Total	Dispos Total
Dispositions Total	DIWC	182367	67	35950	13	55242	20	273559
	DIWW	3509	70	520	10	1008	20	5037
	RSI	192	14	37	3	1146	83	1375
	**T2_TOTAL	186068	66	36507	13	57396	21	279971
	SSIA	73	12	50	8	480	80	603
	SSIB	9	14	4	6	52	80	65
	SSID	110477	49	17556	8	95177	43	223210
	**T16_TOTAL	110559	49	17610	8	95709	43	223878
	SSAC	0	0	0	0	4	100	4
	SSBC	4	29	0	0	10	71	14
	SSDC	171290	65	28466	11	61931	24	261687
	L	171294	65	28466	11	61945	24	261705
	TOTAL	467921	61	82583	11	215050	28	765554